



# COMPREHENSIVE WARRANTY

## CUSTOMER PROTECT COMPREHENSIVE WORRY FREE WARRANTY

If your vehicle goes wrong it's inconvenient, aggravating and potentially costly. The Customer Protect Comprehensive Warranty helps to ease the stress and minimise the strain on your wallet.



**Extended service intervals - 12 months or 12,000 miles**



**Air-conditioning**  
In the event of a valid claim, maximum contribution to system re-gas is £60.00 inc VAT.



**£50 contribution to vehicle recovery<sup>†</sup>**



**Anti-lock brakes**



**Turbo**



**Multimedia Systems**

# 60K

**Breakdown of a listed part due to wear and tear for vehicles up to six years or 60,000 miles at time of claim.**



**Diesel particulate filters and catalytic converters**

# UPGRADE\* 100K

**Failure due to wear and tear on turbo only for vehicles up to 10 years or 100,000 miles at time of claim.**

\*Subject to payment of an additional fee.

### SIGNIFICANT BENEFITS

Just some of the parts included in our all mechanical and electrical Comprehensive warranty are listed in this leaflet.

- ^ Day one protection.
- ^ Includes parts, labour and VAT.
- ^ National repair network.
- ^ Three to 36 month options available.
- ^ Straightforward claims process.
- ^ Fast payment of valid claims.

#### <sup>†</sup> Recovery

For an additional fee, you can take advantage of our full, dynamic recovery service. Please ask for details.

# CUSTOMER PROTECT COMPREHENSIVE

## ALL MECHANICAL AND ELECTRICAL PARTS INCLUDED

AIR CONDITIONING

TORQUE CONVERTER

MULTIMEDIA SYSTEMS

STEERING (INCL PA)

ENGINE

ENGINE MANAGEMENT

ELECTRICAL SYSTEM

AUTOMATIC GEARBOX

MANUAL GEARBOX

WORKING MATERIALS

TURBO

ENGINE COOLING SYSTEM

CASINGS

CLUTCH

FRONT AND REAR SUSPENSION

FOUR WHEEL DRIVE

FRONT WHEEL DRIVE

DIFFERENTIAL

PROPSHAFT

CATALYTIC CONVERTERS

DIESEL PARTICULATE FILTERS

## THIS WARRANTY ALSO INCLUDES THE FOLLOWING.

### Oil seals

- ▲ Crankshaft front seal; camshaft oil seal; auxiliary shaft oil seal; gearbox rear seal; drive shafts seals; differential pinion seal;
- ▲ Any other oil seal the engine or gearbox needs as part of a repair under this warranty

### Working materials

Oils, oil filter and antifreeze are included only if it is essential to replace them as part of an agreed claim under this warranty.

### Casings

If any of the included parts fail and this damages the casings they will be included only as part of an agreed claim.

### Air-conditioning re-gas

The most we would pay towards re-gassing is £60 (including VAT).

FUEL SYSTEM

BRAKES INCLUDING ABS

REAR WHEEL DRIVE

The illustration highlights just a selection of the included components. In fact all MECHANICAL AND ELECTRICAL COMPONENTS are included under the Comprehensive warranty with just a few exclusions as listed below.

## EXCLUDED

- ▲ Bodywork (Inc. Handles, Hinges and Catches)
- ▲ Painted Surfaces
- ▲ Glass (Heating Elements are Included)
- ▲ Interior or Exterior Trim
- ▲ Key Fobs and Key Cards
- ▲ Remote control units
- ▲ Headphones
- ▲ Discs or removable storage for any part of a multimedia system
- ▲ Cracked or Porous Cylinder Heads and Blocks
- ▲ Skimming and Pressure Testing
- ▲ Burnt Valves
- ▲ Wheels
- ▲ Air Bag and Control System
- ▲ Electrical Wiring Looms
- ▲ Electrical Connectors
- ▲ Light Units Including Led and Xenon Lamps
- ▲ Hoses
- ▲ Pipes
- ▲ Brake Seizure and Corrosion

Any items subject to routine maintenance, routine adjustments or periodic repair including:

- ▲ Plugs
- ▲ HT Leads
- ▲ Air Filters
- ▲ Oil Filters
- ▲ Fuel Filters
- ▲ Pollen Filters
- ▲ Oil and Fluids
- ▲ Brake Discs and Drums
- ▲ Brake Pads and Brake Shoes
- ▲ Wiper Blades or Rubbers
- ▲ Auxiliary Drive Belts
- ▲ Cables
- ▲ Light Bulbs
- ▲ Batteries
- ▲ Tyres and Exhaust Systems

Any items, subject to a known manufacturer technical bulletin or recall. Any part that has suffered a mechanical breakdown due to wear and tear, where the vehicle is either older than six years or has covered more than 60,000 miles at time of claim.

Any part not fitted as standard or equipment not approved by the manufacturer.